

Care and Maintenance Guide

December 2020

UNIT F, 7210 5 ST SE

CALGARY AB T2H 2L9

Phone: 403-717-0800 • Fax: 403-717-0880

Email: info@clcabinets.ca

www.clcabinets.ca

www.clcabinets.ca



Index

Company Profile

Cabinet Warranty

Maintenance Instructions

Contact Us



Company Profile

C & L Cabinets Ltd is a manufacturer in Calgary that specializes in custom cabinets and doors since 2007. We use top-quality lumber and carefully select the best natural colors and grain for your products. Our skilled craftsmen complete artistic creations using the modern equipment at our facility. Trust us to provide you-focused services from start to finish and pay attention to every detail ensuring your project is completed up to your satisfaction. From design and manufacture of your cabinets and doors to home décor and systematic installation, you can count on us for all.

We strive to produce the highest-quality products with competitive pricing to accommodate your needs, regardless of style and size. Customer satisfaction is our No.1 priority, and we are committed to serving you in the best possible way and look forward to developing an ongoing business relationship with you.

Thank you for giving us the opportunity to introduce our company. C & L Cabinets Ltd. is more than happy to welcome your business.



Warranty

C & L Cabinets' products are warranted to the original purchaser/homeowner to be free from defects in materials and workmanship for a period of ONE year from substantial completion, unless further specific warranties are extended as noted herein.

In this warranty "Product/s" means kitchen cupboards, bathroom vanities and all other cabinetry are supplied by C&L Cabinets Ltd

Terms and conditions

1. C&L Cabinets Ltd will provide a limited ONE year warranty on materials and workmanship. The Product shall have been used under normal residential conditions and maintained in accordance with Cabinet Care Instructions.
2. C&L Cabinets Ltd will only warranty the work of our own, qualified and installers. Installations completed by others (supply only) or installations modified by others will not be covered.
3. Drawer Systems & Hinges: Life-time warranty; associated labour is not covered by this warranty.
4. Wood & MDF Doors: ONE year limited warranty; ONE year warranty for door warping on door less than 42" high.
5. Finishes: ONE year limited warranty.
6. Caulking, silicone and related products are not covered under warranty.
7. For wooden door, any variations in grain pattern, texture and/or color are considered to be part of the wood's inherent beauty and are not considered to be a defect.
8. This warranty does not cover the following cases:
 - a) The warranty period is expired
 - b) Any damage or product failure is due to human factor such as physical abuse, misuse, accidents, exposure to excessive heat and moisture and improper maintenance.
 - c) Any natural occurrence beyond the control of C&L Cabinets Ltd
 - d) The products are repaired by unauthorized service provider or dis assembled by users themselves
9. This warranty will cover reasonable labor charges which are necessary for the repair or replacement.
10. C&L Cabinets Ltd reserves the right to charge the Purchaser if any warranty service is requested and carried out but where no fault is found with the product or the installation of the product.

11. Should any problems or service call, please phone us on (403)717-0800 or email to info@clcabinets.ca

Please keep this Warranty Certificate properly, as it will be needed when claiming service items under this Warranty.



Maintenance Instructions

Please treat your new cabinetry like fine furniture. Proper care involves attentive cleaning and careful avoidance of damaging household cleaners.

Basic Cleaning:

Everyday cleanup of cabinets can wipe with a soft, damp cloth and dry towel. Liquid spills should be cleaned up as they occur. If water alone does not clean cabinets completely such as oils, grease and other soils, you can mix a little mild soap with the water and dry immediately after cleaning. Avoid to use a dishcloth to wipe your cabinets that may contain remnants of grease or detergents. Do not use cleaners containing abrasives, ammonia or bleaching. Those ingredients can damage cabinets. Most common self-polishing waxes can damage your finish.

Stained wood /Lacquered MDF door - Always wipe in the direction of the wood grain. Dry surface immediately after cleaning, special attention to areas around the sink and dishwasher. Avoid cleaning with products containing bleach, ammonia or silicone. Though this finish is very durable, repeated use of harsh chemicals may damage your finish. When cleaning glass doors, spray an ammonia-free glass cleaner on a clean microfiber cloth or paper towel before applying to glass surface. Do not spray cleaner directly on the glass. This can cause damage to the cabinet finish and seep behind mullions.

Textured Laminate/Melamine door – The surfaces are manufactured using materials that are designed for easy care, but it may be damaged by excessive water seeping into the seams. Ensure cabinets are wiped with a dry cloth after cleaning. Do not use abrasive pads or steel wool to clean surface. Do not use chemical products such as paint thinners, bleaches, products containing acetone which may cause permanent damage.

Water Damage/Excessive Moisture:

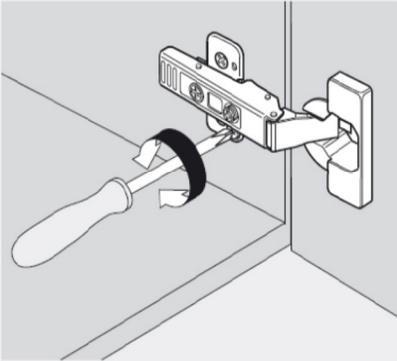
Dry off any areas immediately where water has spilled. Avoid draping dish towels or other wet items over doors. This moisture may not cause damage at one time, but it can cause permanent water damage such as peeling or discoloration to the door over time. Don't use too much water to clean your cabinets. Avoid placing small appliances where steam vents directly onto cabinet surfaces. Excessive water/moisture can damage your cabinets and is not covered under warranty.

Touch Ups:

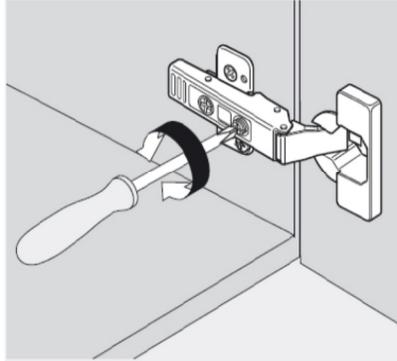
We provide a touch-up kit for corrections of minor damage after installation. If you have recently updated your kitchen and need additional touch ups, please contact our office to obtain one on your behalf.

Adjustments:

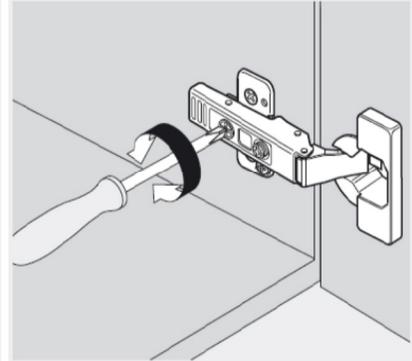
Adjustment



Height adjustment



Side adjustment



Depth adjustment



Contact Us

It would be our pleasure to discuss and review any concern you may have regarding our products. When contacting our office please have your address, order numbers (if applicable) and the name of the original purchaser/homeowners. Please contact our office by phone, email or in person to report an issue. We will provide service work to solve your issues as necessary.

By Phone: 403-717-0800

By Email: info@clcabinets.ca

In Person Address: UNIT F, 7210 5 ST SE CALGARY AB T2H 2L9